

## Warranty and Service

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### Warranty

The Manufacturer's Warranty documentation is available by email request from [support@reconrobotics.com](mailto:support@reconrobotics.com)

### Updated Manuals and Translations

For the most current version of this manual, along with all available translations of this manual, please visit our website at [www.reconrobotics.com](http://www.reconrobotics.com)

### To Request Service or Repairs

Call or e-mail your ReconRobotics representative or reseller to describe the problem you are experiencing and request a Return Material Authorization (RMA) tracking number. In addition to your original sales receipt, you will need to provide the unit's serial number, your return shipping address, email address and a daytime telephone number.



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Or email [support@reconrobotics.com](mailto:support@reconrobotics.com)



*Know Before You Go®*



## Throwbot LE User Manual

Version 2.07 November 2016

## Product Identification

This manual applies to the ReconRobotics Recon Scout® Throwbot® LE and Recon Scout OCU.

### Notice:

Changes or modifications not expressly approved by ReconRobotics could void the user's warranty and could void the user's authority to operate the equipment.

All materials contained in this document are proprietary and confidential. Reproduction and duplication, without specific written permission, are strictly prohibited.



### Corporate Headquarters:

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Place Serial Number Sticker Here

The devices described within this manual are protected under US Patent Numbers 6,548,982, 6,806,346, 7,559,385 and other patents pending.

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- Lithium Polymer batteries are volatile. Only charge the robot and OCU with chargers provided by ReconRobotics. Failure to do so may cause fire, which could result in personal injury and/or property damage.
- By purchasing the Recon Scout robot kit, the buyer assumes all risks associated with lithium polymer batteries. If you do not agree with these conditions, please return the robot kit to ReconRobotics.
- Do not attempt to disassemble or modify the robot or OCU. This may cause an electric shock, fire or system failure.
- Do not insert any foreign objects inside the robot or OCU. This may cause electric shock, fire or system failure.
- Do not immerse the robot, OCU or chargers into water or liquids.
  - If water or any liquid enters the inside of the robot or OCU, immediately stop use to avoid electric shock, fire or system failure.
- The following describes additional symptoms of a device that needs technical attention and should not be used:
  - After a full charge, the OCU display intermittently turns ON and OFF.
  - The OCU or charger has been dropped and is malfunctioning.
  - There are exposed wires on a charger cable.
  - The robot, OCU or charger becomes too hot to touch.
  - There is an unusual sound emitted from any of the components.
  - There is smoke emitted from any of the components.
  - There is a burning smell emitted from any of the components.



**If you have questions or concerns regarding the use or operation of the robot or OCU, discontinue use and contact ReconRobotics or the vendor from whom you purchased your equipment.**

## Safety Information & Warnings

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**Read these warnings before charging or using your Recon Scout robot or OCU. Failure to read and follow these instructions may result in fire, personal injury and/or damage to property.**

- To reduce the risk of electric shock, do not remove the shell of the robot, Operator Control Unit (OCU) or the chargers. No user-serviceable parts are inside. Refer servicing to qualified ReconRobotics service personnel.
- To reduce the risk of injury or damage, keep these safety precautions in mind when setting up, using and maintaining your equipment.
- Read all safety and operating instructions before operating the robot or OCU.
- Retain the safety and operating instructions for future reference.
- Follow all operating and usage instructions.
- Do not attempt to service the robot or OCU yourself. Repairs or modifications not conducted by authorized personnel will result in the voiding of warranty and/or Annual Service Plans.
- Keep loose clothing and hair away from the robot.
- Considerations for charging:
  - Always charge the robot with the activation pin inserted.
  - Always keep the OCU turned off while charging.
  - Always charge in a cool, ventilated, fire-safe area.
  - Do not leave system unattended while charging.
  - Always use a proper country-specific AC socket (120-240 VAC) with the Battery Charger(s). Do not force the plug into a socket.
  - Ensure the charger plug is inserted at the correct angle when connecting to the robot or OCU.
  - Ensure the barrel of the charging connector is not deformed, bent or otherwise damaged before inserting in robot or OCU.

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**For applicable FCC guidelines, refer to your FCC logbook (US customers only).**

## Throwbot LE Kit Inventory

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Please inspect the inventory in this package to ensure that all materials are present.

If any of the materials are missing, please contact [support@reconrobotics.com](mailto:support@reconrobotics.com) for further assistance.

### Your Recon Scout Throwbot LE Robot Kit includes:

- One (1) Recon Scout Throwbot LE Robot
- One (1) Recon Scout Operator Control Unit (OCU) with lanyard
- One (1) Recon Scout Robot Battery Charger
- One (1) Recon Scout OCU Battery Charger
- One (1) Spare Activation Pin
- One (1) MOLLE Tactical Pack
- One (1) User Manual

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### The robot or OCU doesn't seem to be holding a charge. What can be done?

If you feel that your Recon Scout robot or OCU is not running for its complete battery life on a full charge, there is a simple self-diagnosis test you can run to check the performance:

- Fully charge your robot and OCU (refer to page 6 for instructions). Start test by pulling pin from robot and turning on the OCU. Record the time that the units are turned on. Run both units continuously until:
  - a. Robot stops moving and sending video
  - b. OCU screen goes blank and stops sending commands.
- Record the time. Contact ReconRobotics for service if:
  - a. Robot runs for under 50 minutes
  - b. OCU runs for under 120 minutes

### How do I request service if I am still experiencing problems with my ReconRobotics equipment?

You can request service by contacting your ReconRobotics sales representative (refer to page 13). When you contact, please have the following information available:

1. Problem description
2. Customer agency
3. Contact name
4. Contact phone or email
5. Serial number of the product that is experiencing difficulties

Our technical staff will attempt to troubleshoot and resolve the problem. If repair service is needed, we will set up an RMA (Return Material Authorization) and arrange for shipment of your equipment to our US repair facility. Standard turnaround time for repair is under one week after receipt.

If your issue cannot be resolved remotely, ReconRobotics may provide loaner equipment for Recon Scout kits during the repair process.

If your issue is not covered under warranty or by an extended service plan, we will provide a not-to-exceed (NTE) repair cost estimate for your approval before commencing repair. After repairs are complete, you will be invoiced for the actual cost of repairs up to this estimate. When sending equipment in for RMA, please include the entire kit (robot, OCU and chargers) to ensure all problems can be identified and necessary repairs can be completed.



**If, after remote troubleshooting, the system is sent back for maintenance and no problem can be identified, a diagnostic fee may be assessed.**

## Troubleshooting

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**I've been using the OCU for an extended period of time. Now the screen is black when I power on, and I cannot control the robot. What could be wrong?**

The battery is likely drained, you will need to recharge the OCU as described in the "Instructions for Use: Chargers" section (page 5).

**I've turned the OCU on and don't have a solid video stream. What could be wrong?**

"Bad" video can have several possible causes:

- The robot may be out of range.
- The robot may be low on power or off.
- The robot or OCU may be experiencing interference caused by environmental factors (e.g. other radio devices in the area or proximity to metal).

**The charger indicator lights do not light up when the robot or OCU is connected. How do I fix this?**

Refer to page 6 for instructions on how to use the robot and OCU battery chargers. If you are still having issues, test for:

- Faulty power to the charger. Try powering the charger from another source.
- There is a general failure in the charger. If the problem persists after changing the power supply, contact ReconRobotics.

**When I throw the robot, it doesn't drive straight when it lands. What could be wrong?**

The Throwbot LE robot has electronic circuitry that needs to self-calibrate after a throw. When the robot lands, let it sit still for a few seconds before driving. It will automatically recalibrate itself during this time and should resume driving as expected.

**I have headphones plugged into my OCU, but all I hear is static. Why?**

The OCU will only transmit audio if you are using an active, audio-enabled Throwbot XT robot on the same operational channel. The Recon Scout Throwbot LE is not capable of transmitting audio.

## Throwbot LE Robot & OCU Components

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A Recon Scout Throwbot LE Robot and OCU should include...

Throwbot LE	OCU
 Two Antennas	 Two Antennas
 Activation Pin	 Power Switch
 Two Wheels	 Lanyard
 Stabilizer Tail	 Jacks for: (from left to right) Headphones, Audio/Video Out, Charging

\*Audio reception is only available with audio-enabled robots (Throwbot XT Audio), and A/V out signal is only available with A/V cabling package.

**If any of these items are missing or damaged, please notify ReconRobotics immediately.** (See Warranty and Service, pg. 13)

## OCU Audio/Video Out Capabilities

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### Audio Output

The Recon Scout Throwbot LE robots are not audio-capable. The OCU Headphone Jack is for use with the Throwbot XT Audio only. Do not use headphones with the OCU unless you are controlling an audio-capable Throwbot XT.



### Video Output

The Audio/Video Out Jack is capable of transmitting a video signal using the appropriate cable. The A/V Out cables in the A/V Out Cabling Package are specially designed to work with the OCU. Though they may look similar, cables manufactured by a third party will not work appropriately with the OCU.



**Do not use third-party cables with the A/V Out jack on the OCU.**

## Frequently Asked Questions

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### How long will the robot run on a full charge?

On a fully charged battery, the robot should operate for 60 minutes in standard use of driving and observation on flat terrain. Terrain will cause this to vary.

### How long will the OCU run on a full charge?

The battery run time of the OCU is approximately 120 minutes.

### How many times can the Recon Scout Throwbot LE robot and the OCU be recharged?

The robot and OCU use Lithium Polymer batteries which are expected to maintain at least 80% of their runtime after 300 recharge cycles.

### How long does it take to recharge the OCU and Recon Scout Throwbot LE robot?

The recharging times for the OCU and robot are approximately one to three hours depending on the current state of charge.

### Can the Recon Scout Throwbot LE robot be operated in wet conditions?

The Recon Scout robots and OCU should only be used in a dry environment. The warranty and Annual Support Plan do not cover any damage resulting from exposure of the system to water, salt water spray, hazardous or caustic chemicals, etc.

### Where can I find the serial numbers on my robot or OCU?

**Robot:** Underside of shell, near the tail mounting point.

**OCU:** Bottom of the back side, near the lanyard mounting post.

**Format:** Eight to ten digits with an alpha character or two.

## Instructions for Use: Maintenance

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Recon Scout Throwbot LE robots and OCUs are designed to provide mission critical information in harsh or hazardous environments, but no product is indestructible. In order to ensure that your ReconRobotics equipment keeps performing as expected, please follow these steps after each use of the robot and OCU.

### Robot Field Maintenance

**Wheels:** If the nut is loose, tighten the nut with a 5/16 inch nut driver. Do not over-tighten. The wheel should spin freely.

**Stabilizing Tail:** If tail is loose, use a 1/16 inch Allen wrench to tighten the bolts holding on the tail. Do not over-tighten.



**The wheels and tail are not interchangeable between the Throwbot LE & Recon Scout robot models. Use the correct parts for your model of robot.**

**Antennas:** Visually inspect for scuffing or cracking. If wire is exposed, antennas will need to be replaced.

The optimal arrangement of the antennas is sticking relatively straight up into the air with a slight slant toward each other. It may be necessary to manipulate the antennas into this position by making a sharp kink at the bottom of the antenna near the shell and straightening out any other kinks along the length of the antennas.

### OCU Field Maintenance

**Antennas:** Ensure that the antennas are not bent or kinked and that they are able to be easily rotated.

ReconRobotics does not supply any repair parts for the Recon Scout Throwbot LE. Repairs or modifications not conducted by authorized personnel will result in the voiding of warranty and/or Annual Support Plans. Refer servicing to qualified ReconRobotics service personnel. (See Warranty and Service, pg. 13)

## Quick Start Guide

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### Operational Specifications

- Range: up to 100 feet (30 meters) indoors or non-line-of-sight, 300 feet (91 meters) outdoors within line-of-sight
- Battery run time on full charge:
  - Robot = 60 minutes
  - OCU = 120 minutes
- Robot Speed: 1 foot (0.3 meters) per second
- Radio Transmission: Analog
- Robot Drop Shock Resistance: 15ft/4.5m vertical
- Robot Throw Shock Resistance: 50ft/15.2m horizontal

### Matching Frequency Channels

The operating frequency channel is indicated by a sticker on the robot and OCU. They must match for successful operation. To deploy multiple robots within the same area of operation, different channels must be used.



**Equipment on channels A.2, B.2 and C.2 is not compatible with equipment programmed to channels A, B and C.**

### Basic Deployment Instructions

1. Charge robot or OCU if needed.
2. Rotate OCU antennas to an upright position.
3. Switch OCU on.
4. Pull pin from robot. Confirm the robot is broadcasting video and accepting command from the OCU before deploying.
5. Drop or throw robot into target environment.
6. Wait two seconds after robot lands to allow gyroscope to stabilize before operating.

## Instructions for Use: Setup

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### Setting up the OCU

Rotate antennas to an upright position as shown.



**Modification of the antenna system or the usage of unauthorized antennas may violate your authorization to use this product.**



### Powering the OCU

Flip the power switch at the base of the controller from the **Off** to the **On** position.

The screen should light up indicating the unit is ready to use. If the Throwbot LE robot is powered on, video from the robot should appear. Otherwise, the screen will display static.



### Powering the Robot

- Undo the Velcro retaining strap and pull the activation pin from the robot to power it on.
- Reinserting the pin turns the robot off.
- To ensure the pin is retained, reapply the Velcro pin retention strap.



**When not in use, always ensure the OCU is switched off and the activation pin is inserted in the robot.**

## Instructions for Use: Chargers

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### Recon Scout Robot Battery Charger

1. Insert activation pin into robot to deactivate before charging.
2. Plug AC electrical cord into the charger.(NOTE: charger **must** be connected to a power source before robot for proper operation)
3. Plug AC electrical cord into proper country-specific AC wall socket (120-240 VAC).
4. Plug the appropriate charger cord into the robot. Ensure connecting plugs are not bent during insertion or removal.
5. Charge for 3-4 hours. Remove robot charger when charging is complete.



**To prevent battery damage, DO NOT use any chargers other than those supplied by ReconRobotics.**

### Recon Scout OCU Battery Charger

1. Turn off OCU before charging.
2. Plug AC electrical cord into the charger.(NOTE: charger **must** be connected to a power source before OCU for proper operation)
3. Plug AC electrical cord into proper country-specific AC wall socket (120-240 VAC).
4. Plug the appropriate charger cord into the OCU. Ensure connecting plugs are not bent during insertion or removal.
5. Charge for 3-4 hours. Remove OCU from charger when charging is complete.



**The charger plugs are NOT interchangeable. Inserting the wrong plug into the robot or OCU could result in permanent damage.**

### Charger Best Practices

- Place the chargers in a cool, ventilated, fire-safe area. Chargers will become warm during normal operation.
- Charge your robot and OCU once per month, even if they were not used. This will ensure the batteries are kept topped off to ensure the robot is always ready for immediate deployment.