

Warranty and Service

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Warranty

The Manufacturer's Warranty documentation is available by email request from support@reconrobotics.com

Updated Manuals and Translations

For the most current version of this manual, along with all available translations of this manual, please visit our website at www.reconrobotics.com

To Request Service or Repairs

Call or e-mail your ReconRobotics representative or reseller to describe the problem you are experiencing and request a Return Material Authorization (RMA) tracking number. In addition to your original sales receipt, you will need to provide the unit's serial number, your return shipping address, email address and a daytime telephone number.



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For customer service, call 866-398-1921
Or email support@reconrobotics.com

Saving Lives at the Tip of the Spear™

RECON SCOUT XL



Recon Scout XL User Manual

Version 1.03 November 2016



R001261

Product Identification

This manual applies to the ReconRobotics Recon Scout® XL and OCU II.

Notice:

Changes or modifications not expressly approved by ReconRobotics could void the user's warranty and could void the user's authority to operate the equipment.

All materials contained in this document are proprietary and confidential. Reproduction and duplication, without specific written permission, are strictly prohibited.



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The devices described within this manual are protected under US Patent Numbers 6,548,982, 6,806,346, 7,559,385 and other patents pending.

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- Lithium Polymer batteries are volatile. Only charge the robot and OCU II with chargers provided by ReconRobotics. Failure to do so may cause fire, which could result in personal injury and/or property damage.
- By purchasing a robot kit from ReconRobotics, the buyer assumes all risks associated with lithium polymer batteries. If you do not agree with these conditions, please return the robot kit to ReconRobotics.
- Do not attempt to disassemble or modify the robot or OCU II. This may cause an electric shock, fire or system failure.
- Do not insert any foreign objects inside the robot or OCU II. This may cause electric shock, fire or system failure.
- Do not immerse the OCU II or chargers into water or liquids.
 - If water or any liquid enters the inside of the OCU II, immediately stop use to avoid electric shock, fire or system failure.
- The following describes additional symptoms of a device that needs technical attention and should not be used:
 - After a full charge, the OCU II display intermittently turns ON and OFF.
 - The OCU II or charger has been dropped and is malfunctioning.
 - There are exposed wires on a charger cable.
 - The robot, OCU II or charger becomes too hot to touch.
 - There is an unusual sound emitted from any of the components.
 - There is smoke emitted from any of the components.
 - There is a burning smell emitted from any of the components.



If you have questions or concerns regarding the use or operation of the robot or OCU II, discontinue use and contact ReconRobotics or the vendor from whom you purchased your equipment.

Safety Information & Warnings

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Read these warnings before charging or using your robot or OCU II. Failure to read and follow these instructions may result in fire, personal injury and/or damage to property.

- To reduce the risk of electric shock, do not remove the shell of the robot, Operator Control Unit II (OCU II) or the chargers. No user-serviceable parts are inside. Refer servicing to qualified ReconRobotics service personnel.
- To reduce the risk of injury or damage, keep these safety precautions in mind when setting up, using and maintaining your equipment.
- Read all safety and operating instructions before operating the robot or OCU II.
- Retain the safety and operating instructions for future reference.
- Follow all operating and usage instructions.
- Do not attempt to service the robot or OCU II yourself. Repairs or modifications not conducted by authorized personnel will result in the voiding of warranty and/or Annual Maintenance Plans.
- Keep loose clothing and hair away from the robot.
- Considerations for charging:
 - Always charge the robot with the activation pin inserted.
 - Always keep the OCU II turned off while charging.
 - Always charge in a cool, ventilated, fire-safe area.
 - Do not leave system unattended while charging.
 - Always use a proper country-specific AC socket (120-240 VAC) with the battery charger. Do not force the plug into a socket.
 - Ensure the charger plug is inserted at the correct angle when connecting to the robot or OCU II.
 - Ensure the barrel of the charging connector is not deformed, bent or otherwise damaged before inserting in the robot or OCU II.

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***For applicable FCC guidelines, refer to your FCC logbook (US customers only).**

Recon Scout XL Kit Inventory

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Please inspect the contents of this package to ensure that all materials are present.

If any of the materials are missing, please contact support@reconrobotics.com.

Your Recon Scout XL Kit includes:

- One (1) Recon Scout XL Robot
- One (1) Operator Control Unit II (OCU II) with lanyard
- One (1) 4-Pin AC Dual DC Battery Charger
- One (1) Region-Specific AC Power Cable
- One (1) Spare Activation Pin
- One (1) Tether Kit
- One (1) Volume Control Adaptor
- One (1) Carrying Case
- One (1) User Manual

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How do I request service if I am still experiencing problems with my ReconRobotics equipment?

You can request service by contacting your ReconRobotics sales representative (refer to page 17). When you contact, please have the following information available:

1. Problem description
2. Customer agency
3. Contact name
4. Contact phone or email
5. Serial number of the product that is experiencing difficulties

Our technical staff will attempt to troubleshoot and resolve the problem. If repair service is needed, we will set up an RMA (Return Material Authorization) and arrange for shipment of your equipment to our US repair facility. Standard turnaround time for repair is under one week after receipt.

If your issue cannot be resolved remotely, ReconRobotics may provide loaner equipment for Recon Scout XL kits during the repair process.

If your issue is not covered under warranty or by an extended service plan, we will provide a not-to-exceed (NTE) repair cost estimate for your approval before commencing repair. After repairs are complete, you will be invoiced for the actual cost of repairs up to this estimate.

When sending equipment in for RMA, please include the entire kit (Robot, OCU II and chargers) to ensure all problems are identified and necessary repairs can be completed.



Note

If, after remote troubleshooting, the system is sent back for maintenance and no problem can be identified, a diagnostic fee may be assessed.

Troubleshooting (cont.)

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When I drop the robot, it does not drive straight when it lands. What could be wrong?

The robot has electronic circuitry that needs to self-calibrate after deployment. When the robot lands, let it sit still for a few seconds before driving. It will automatically recalibrate itself during this time and should resume driving as expected.

Why isn't the robot's IR light turning on?

The IR LED will not turn on if the light sensor detects sufficient light, in order to conserve battery life. If your robot's IR light does not turn on when the robot is in a state of complete darkness, there may be an issue with the light sensor.

What would cause the IR light to stay on constantly, even in daylight?

If there is dust or debris present on the IR blister, the light sensor may determine the environment has less ambient light than it really does. Ensure that the IR blister is free of dust or debris by wiping it with a soft towel.

The robot or OCU II doesn't seem to be holding a full battery charge. What can be done?






If you feel that your Recon Scout XL robot or OCU II is not running for its complete battery life on a full charge, there is a simple test you can run to check the performance:

- Fully charge your robot and OCU II (refer to page 7 for instructions). Start test by pulling pin from robot and turning on the OCU II. Record the time that the units are turned on. Run both units continuously until:
 - a. Robot stops sending video
 - b. OCU II screen goes blank
- Record the time. Contact ReconRobotics for service if:
 - a. Robot runs for under 50 minutes
 - b. OCU II runs for under 120 minutes

Recon Scout XL Robot Components

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A robot should have the following components:

Two Antennas 	Two Wheels 
Stabilizer Tail 	IR Blister 
Microphone: (indicated by a sticker)	

If any of these items are missing or damaged, please notify ReconRobotics immediately. (See Warranty and Repair, pg. 17)

OCU II Components

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An OCU II should have the following components:

Two Antennas	
Lanyard	
Power Switch	
Headphone Jack*	
Audio/Video Out Jack*	
Charging Port	

*A/V out signal is only available with Audio and Video Out Cabling Package.

Troubleshooting

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I've been using the OCU II for an extended period of time. Now the screen is black when I power on, and I cannot control the robot. What could be wrong?

The battery is likely drained, you will need to recharge the OCU II as described in the "Instructions for Use: Chargers" section (page 7).

I've turned the OCU II on, and the screen is not displaying a solid video stream. What could be wrong?

"Bad" video can have several possible causes:

- The robot may be out of range.
- The robot may be low on power or deactivated.
- The robot or OCU II may be experiencing interference caused by environmental factors (e.g. other radio devices in the area or proximity to metal).

The charge indicator lights do not light up when the robot or OCU II is connected to the battery charger.

Refer to page 7 for instructions on how to read the indicator lights on your chargers. If you are still having issues, test for:

- Faulty power to the charger. Try powering the charger from another source.
- A general failure in the charger. If the problem persists after changing the power supply, contact ReconRobotics.

I have headphones plugged into my OCU II, but all I hear is static. Why?

The OCU II will only transmit audio if you are using an active, audio-enabled robot on the same operational channel.

Frequently Asked Questions

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How long will the robot run on a full charge?

On a fully charged battery, the robot should operate for 60 minutes in standard use of driving and observation on flat terrain. Terrain will cause this to vary.

How long will the OCU II run on a full charge?

The battery run time of the OCU II is approximately 120 minutes.

How many times can the robot and OCU II be recharged?

The robot and OCU use Lithium Polymer batteries which are expected to maintain at least 80% of their runtime after 300 recharge cycles.

How long does it take to recharge the OCU II and robot?

The recharging times for the OCU II and robot are approximately one to three hours depending on the current state of charge and age of battery.

Can the robot be operated in wet conditions?

The OCU II should only be used in a dry environment. The warranty and Annual Maintenance Plan do not cover any damage resulting from exposure of the system to water, salt water spray, hazardous or caustic chemicals, etc.

The Recon Scout XL robot is water resistant to incidental immersion in 1 foot (30 cm) of water for up to five minutes.

Where can I find the serial numbers on my robot or OCU II?

Robot: Underside of shell, near the tail mounting point.

OCU II: Bottom of the back side, near the lanyard mounting post.

Format: Eight or nine digits with an alpha character in the fifth digit.



OCU II Audio/Video Out Capabilities

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Audio Output

The OCU II is capable of receiving audio transmitted from the Recon Scout XL robot. To listen, plug the provided volume control adaptor into the appropriate jack on the left-hand side of the OCU II. Then plug headphones into the volume control adaptor. Headphones approved for Apple or Android devices will not work with the provided volume control adaptor.



Ensure you are using headphones with in-line volume control. There is no volume control on the OCU itself. Be careful to test the audio volume before using.

Audio/Video Output

The ReconRobotics Audio/Video (A/V) Out Cabling Package (sold separately) can be used to connect the OCU II to an external monitoring/recording device (not included). The A/V Out jack is located on the left-hand side of the OCU II.



Once connected to the OCU II, connect the other end of the A/V Out cable to the appropriate connector on an external device. Please refer to the instruction card provided with the A/V Out Cabling Package for more information.



Do not use third-party cables with the A/V Out jack on the OCU. They will not work properly.

The A/V Out cables in the A/V Out Cabling Package are specially designed to work with the OCU II. Though they may look similar, cables manufactured by a third party will not work appropriately with the OCU II.

Video Only Output

If you use the OCU II with a robot that does not have the capability to transmit audio, you will still be able to output a video signal through the A/V Out jack using the appropriate cable. Do not use headphones with the OCU II unless you are controlling a Recon Scout XL robot.

Quick Start Guide

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Operational Specifications

- Indoor Range (NLOS): Tested to 100ft/30m
- Outdoor Range (LOS): Tested to 300ft/91m
- Run Times
 - On Flat Terrain (varies on uneven terrain): Tested to 60 minutes
 - OCU II Tested to 120 minutes
- Speed: Tested to 2fps/0.6mps
- Drop Shock Resistance: Tested to 15ft/4.6m
- Throw Shock Resistance: Tested to 30ft/9.1m
- Robot is water resistant to incidental immersion in 1ft/30cm of water for up to 5 minutes

Matching Frequency Channels

The operating frequency channel is indicated by a sticker on the robot and OCU II. They must match for successful operation. To deploy multiple robots within the same area of operation, different channels must be used.

When pairing an OCU II and a robot for operation, the channel designations must match identically. Equipment on channels A.2, B.2, and C.2 is not compatible with equipment programmed to channels A, B, and C.

When operating multiple robot/OCU II systems simultaneously, make sure you are using two robots with different channel letters, for instance A.2 and C. Two robots, one on channel A.2 and one on channel A, will interfere with each other and not work well in the same environment.

Basic Deployment Instructions

1. Charge robot or OCU II if needed.
2. Rotate OCU II antennas to an upright position.
3. Switch OCU II on.
4. Pull pin from robot. Confirm that robot is broadcasting video and accepting command from the OCU II before deploying.
5. If using headphones with a Recon Scout XL robot, plug in and test the headphones at a low volume before using.
6. Deploy robot into target environment.
7. Wait two seconds after robot lands to allow gyroscope to stabilize before operating.

Field Maintenance: OCU II

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OCU II Field Maintenance

Antennas: Ensure that the antennas are not bent or kinked and that they are able to easily be rotated.



DO NOT DISASSEMBLE YOUR ROBOT OR OCU II.
There are no user-serviceable parts inside.



Field Maintenance Kit for Recon Scout XL

ReconRobotics does not supply any repair parts except for what is available in a Field Maintenance Kit (FMK). Repairs or modifications, other than those associated with the FMK, which are not conducted by authorized personnel will result in the voiding of warranty and/or Annual Maintenance Plans. Refer servicing to qualified ReconRobotics service personnel. (See Warranty and Repair, pg. 17)

Field Maintenance: Recon Scout XL

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The Recon Scout XL robots and OCU IIs are designed to provide mission critical information in harsh or hazardous environments, but no product is indestructible. In order to ensure that your ReconRobotics equipment keeps performing as expected, please follow these steps after each use of the robot and OCU II.

Robot Field Maintenance

Wheels: If the nut is loose, tighten the nut with a 5/16 inch nut driver. Do not over-tighten. The wheel should spin freely.

Stabilizing Tail: If tail is loose, use a 1/16 inch Allen wrench to tighten the bolts holding on the tail. Do not over-tighten.



The wheels and tail are not interchangeable between the Recon Scout XL & other robot models. Use the correct parts for your model of robot.

Antennas: Visually inspect for scuffing or cracking. If wire is exposed, antennas will need to be replaced.

The antennas must remain routed through the antenna holders to prevent tangling with the wheels.

IR Blister: Lightly dust off the IR Blister to ensure the sensor is clear.

Parts Replacement

The parts and tools supplied in a Field Maintenance Kit (FMK) allow you to replace the following parts on your Recon Scout XL robot:

- Antennas
- Wheels
- Tail
- Activation Pin

Instructions for Use: Setup

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Setting up the OCU II

Rotate antennas to an upright position as shown. The operator may rotate the antennas up or down as needed to receive the maximum range performance from the robot system while maintaining a comfortable view of the OCU II screen.



Modification of the antenna system will void your warranty and may violate your FCC authorization to operate this product.

Powering the OCU II

Flip the power switch at the base of the controller from the **Off** to the **On** position.



The screen should light up indicating the unit is ready to use. If the robot is powered on, video from the robot should appear. Otherwise, the screen will display static.

Powering the Robot

- Pull the activation pin from the robot to power it on.
- Reinserting the pin turns the robot off.
- You will hear and feel a click when the pin is fully seated.








When not in use, always ensure the OCU II is switched off and the robot activation pin is inserted.

Instructions for Use: Chargers

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Reading Charge Indicator Lights on Battery Chargers

Your kit may include one or both of these chargers. When plugged into an active power source, the indicator LEDs will display the following charge states:

	AC Dual DC Battery Charger	BA5590/BB2590 Field Charger*
		
Green Light 	Fully charged OR Not plugged into OCU II/ robot	Fully charged NOTE: LED light may shut off after charging is complete
Red Light 	Charging	Charging
No Light 	Not receiving power from outlet	Not plugged into OCU II/robot OR Charging is complete (fully charged)
Blinking Light	Charger is connected incor- rectly and is not charging the robot/OCU II. Unplug eve- rything and retry (refer to page 8 for instructions).	N/A

*Battery not included.

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AC Dual DC Battery Charger

1. Turn off OCU II and insert activation pin into robot to deactivate before charging.
2. Plug AC electrical cord into the charger. (NOTE: charger **must** be connected to a power source before robot or OCU II for proper operation)
3. Plug AC electrical cord into the proper country-specific AC wall socket (120-240 VAC).
4. Plug the appropriate charger cords into the OCU II and robot. Ensure connecting plugs are not bent during insertion or removal. Ensure that the red dot on the connecting plug is aligned with the red line on the robot when inserting (see image at right).
5. Remove robot and OCU II from charger when charging is complete.



To prevent battery damage, DO NOT use any chargers other than those supplied by ReconRobotics.



BA5590/BB2590 Field Charger

1. Turn off OCU II and insert activation pin into robot to deactivate before charging.
2. Plug electrical cord into a 5590 or 2590 battery.
3. Plug the appropriate charger cords into the OCU II and robot. Ensure connecting plugs are not bent during insertion or removal. Ensure that the red dot on the connecting plug is aligned with the red dot on the robot when inserting (see image above).
4. Remove robot and OCU II from charger when charging is complete.



The charger plugs are NOT interchangeable. Inserting the wrong plug into the robot or OCU II could result in permanent damage.

General Instructions & Recommendations

- Place the chargers in a cool, ventilated, fire-safe area.
- Charge your robot and OCU II once per month, even if they were not used. This will keep the batteries topped off to ensure the robot is always ready for immediate deployment.